

AXIS Incident Commander is a complimentary rapid triage and support resource for AXIS primary cyber insurance policyholders that will help them to navigate a cyber incident. Customers and/or brokers can contact Incident Commander 24/7 for technical support and guidance by calling **+1-844-IC4-AXIS (+1-844-424-2947)** or email **IC@axiscapital.com**.

While not mandatory, the Incident Commander can expedite contact to the following pre-approved vendors and providers.

Breach & Privacy Attorney

Mullen Coughlin

carrier.axisprivacy@mullen.law
(844) 445-6097
www.mullen.law

McDonald Hopkins

mh-axisincident@mcdonaldhopkins.com
(855) 643-2821
<https://www.mcdonaldhopkins.com/services/Data-privacy-and-cybersecurity>

Baker Hostetler LLP

IncidentResponse@bakerlaw.com
(855) 217-5204
www.bakerlaw.com/services/digital-assets-and-data-management

Constangy, Brooks, Smith & Prophete, LLP

BreachResponse@constangy.com
(877) 382-2724
www.constangy.com/practices-Cybersecurity-Data-Privacy

Forensic & Ransomware Services

Stroz Friedberg

incidentresponse@strozfriedberg.com
(800) 519-2743
www.strozfriedberg.com

Booz Allen Hamilton

incident@bah.com
(888) 266-9478
www.boozallen.com/markets/commercial-solutions/incident-response.html

Charles River Associates

Incident.Response@crai.com
(800) 743-5987
www.crai.com/services/information-security-and-privacy

IronGate

IronGateResponse@irongatesecurity.com
(855) 476-4283
www.irongatesecurity.com

CrowdStrike

services@crowdstrike.com
(855) 276-9347
www.crowdstrike.com/services/respond/incident-response

Arete

Arete911@AreteIR.com
(866) 210-0955
www.aretair.com

S-RM

CyberIR@s-rminform.com
(646) 895-6538
www.s-rminform.com/digital-forensics-services

Arctic Wolf

NewCase@arcticwolf.com
(888) 272-8429 ext.2
www.arcticwolf.com/solutions/incident-response

SureFire Cyber

Response@surefirecyber.com
(800) 270-9034
www.surefirecyber.com

Mandiant

investigations@mandiant.com
(844) 613-7588
www.mandiant.com/report-incident

Crisis Communications Services

Resolute Strategic Services

contact@resolutestrategicservices.com
(847) 525-8412
www.resolutestrategicservices.com

Forensic Accounting & Claims Preparation Services

MDD Forensics

gsilver@mdd.com
(347) 804-7168
www.mdd.com

Baker Tilly

Simon.Oddy@bakertilly.com
(646) 737-1782
www.bakertilly.com

Call Center & Notifications Services

Epiq

CyberInquiries@epiqglobal.com
(917) 331-5643
www.epiqglobal.com

Experian

breachhotline@experian.com
(877) 534-7032
www.experian.com/data-breach

IDX

todd.hindman@idx.us
(800) 298-7558
www.idx.us

Credit & Identity Theft Monitoring Services

Experian

breachhotline@experian.com
(877) 534-7032
www.experian.com/data-breach

IDX

todd.hindman@idx.us
(800) 298-7558
www.idx.us

TransUnion

incidentresponse@transunion.com
(800) 405-6108
www.transunion.com

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